



# OPTIMIZE MY STORE

## STORE FACILITIES SERVICES

Facilities Maintenance

Rollouts & Refreshes

Remodels & Renovations

R+D & Special Projects

Facilities Consulting Services

THE Resicom GROUP

UNITED STATES | CANADA



## WHAT DOES AN OPTIMIZED FACILITIES DEPARTMENT LOOK LIKE?



Improved  
Project Results



Systematically  
Generated Ideas



Spending Less

**SMARTspend™ WAS DESIGNED TO DELIVER ALL OF THESE BENEFITS.**

Optimization is driven by the question  
“How can we make it easier for  
the technician to be successful?”



## SMARTspend™

Facilities are challenged with  
protecting the shopper’s experience  
while meeting financial goals.

SMARTspend™ is a systematic, ever-learning  
approach that continuously refines  
the process and increases capacity.

**Better. Faster. Cheaper.  
SMARTER.**

Overcome the  
mediocrity of standard  
industry practices.

## REFINE IMPROVEMENT IDEAS

Ideas get better when relevant perspectives are properly represented.

SMARTspend™ brings them to together.



DEVELOP, EVOLVE, AND PROTECT  
IMPACTFUL SOLUTIONS

## SET A NEW STANDARD

Each budget dollar is more effective when ideas are developed into repeatable processes that make it easier for the technician to be successful. Project optimization is best developed when the different areas of focus are integrated together.



### STORE

Optimize the impact of each visit



### OFFICE

Organize efforts for optimal impact



### LAB

Identify and solve what's next

Repeatable. Manageable. Ever-learning.

## RESICOM VENDOR PROFILE



### OUR CUSTOMERS PARTNER WITH US BECAUSE OUR PROCESSES AND PEOPLE:

SUCCESSFULLY MANAGE EBBS & FLOWS

KEEP PRICE REASONABLE

DEVELOP SOLUTIONS

IMPROVE CONSISTENCY

UNDERSTAND THE LIVE-STORE ENVIRONMENT

ARE EASY TO WORK WITH



## CAN YOU AFFORD US?

OF COURSE YOU CAN.  
WE'RE AN OPTIMIZED SOLUTION.

### WE'D LIKE AN OPPORTUNITY TO DISCUSS YOUR:

FACILITIES MAINTENANCE

ROLLOUTS & REFRESHES

REMODELS & RENOVATIONS

R+D & SPECIAL PROJECTS

FACILITIES CONSULTING SERVICES

630.257.9201

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## FIX MY STORE LEAK

RETAILERS ACROSS NORTH AMERICA TRUST US TO  
MANAGE THEIR LEAKS AND THIRD PARTY DAMAGE CLAIMS.

Effective leak management requires a proven process,  
thorough documentation, and timely follow-up.

RETURN TO  
PROPER STANDARD  
QUICKER

PREVENT  
UNNECESSARY  
SPENDING

SAVE TIME  
FOR  
THE TEAM



## REFRESH MY STORE

ADA RETROFITS

RELOCATIONS

LIFE CYCLE  
EXTENSION

RECOLORS

RETROFITS

FIXTURE REPLACEMENT  
AND REPAIR



## WHAT'S IN MY STORE?

ASSET CAPTURE

BRAND ELEMENT AUDIT

ADA COMPLIANCE

VERIFY SITE INFORMATION

PHOTO DOCUMENTATION

FLOOR PLANS

EQUIPMENT TAGGING

WARRANTY WALKS



## PAINT MY STORE

EXTERIOR REPAIRS

FIXTURE REFINISHING

HIGH TRAFFIC PAINTING

PLASTER INSTALLATIONS

TABLE REFINISHING

ELECTROSTATIC PAINTING

WALL BAY REPAIRS & REPAIRS

WALLPAPER REPAIRS

REPAINT PROGRAMS

FITTING ROOM REFRESHES

SHELVING REPAIRS

DECORATIVE PAINTING



## WHAT CAN I BUNDLE?

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WORK ORDERS  
LEAK MANAGEMENT  
STORE ASSESSMENTS  
ROLL OUTS  
SPECIAL PROJECTS

HIGH DUSTING  
DETEX TESTING  
DOOR HARDWARE  
FIXTURE REPAIR  
+ ADJUSTMENTS



## WHAT'S BROKEN IN MY STORE?

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GENERAL REPAIR  
+ MAINTENANCE  
HANDYMAN  
LOCKS  
PROPS + FIXTURES  
MARKETING

FLOORING  
PLUMBING  
CABINET REPAIR  
ELECTRICAL  
VANDALISM REPAIRS  
BRAND ELEMENT REPAIRS



## RESEARCH + DEVELOPMENT

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ASSET CAPTURE  
ADA COMPLIANCE  
PROTOTYPING  
BUNDLED SERVICES  
PROGRAM DEVELOPMENT

PREVENTATIVE MAINTENANCE  
PROGRAM DEVELOPMENT  
TRAINING DEVELOPMENT  
BETA TESTING



## REMODEL MY STORE

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TENANT BUILD-OUT  
RENOVATIONS  
CAPITAL EXPENDITURE  
FITTING ROOM REMODELS

BACK OF HOUSE  
REORGANIZATION  
FULL FIXTURE REPLACEMENT  
FLOOR REPLACEMENT



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