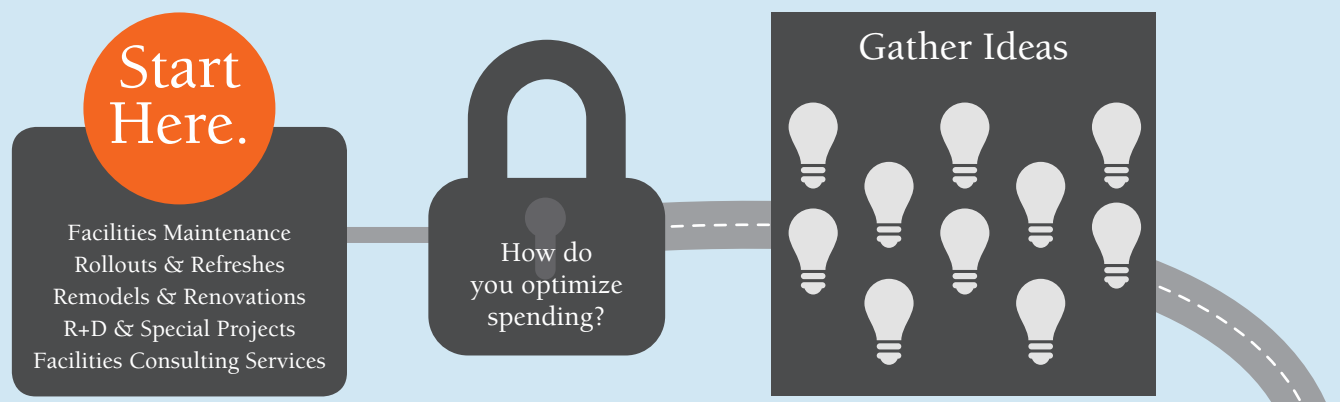
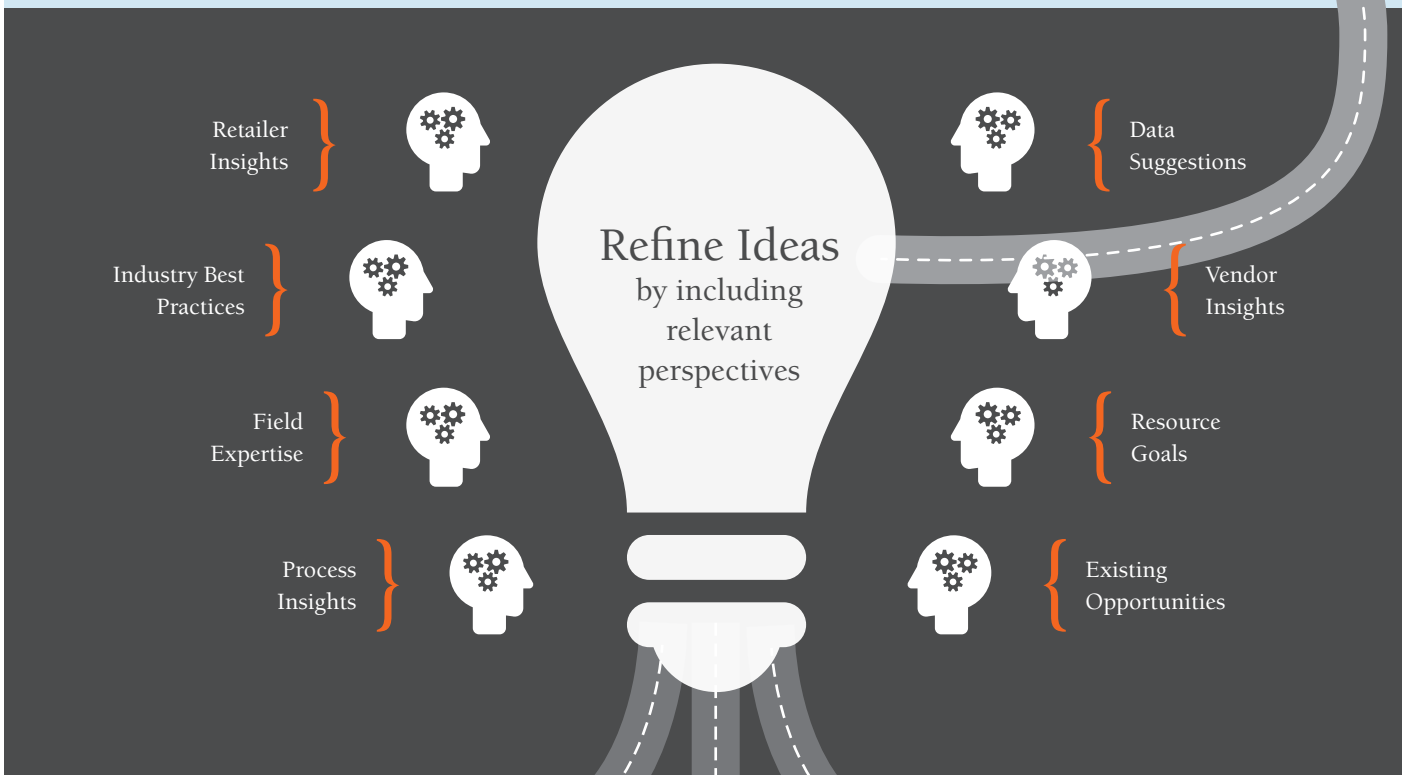


# Optimized Approach to Facilities Maintenance



Facilities teams are challenged to optimize the way they maintain and improve the store environment.

Teams suffer from legacy processes and the graveyard of good ideas they collect. An optimized department has improved project success rates, a stream of improvement ideas, and costs less.



## Perspectives in Optimization

*What do we need to develop, evolve, protect?*

New programs need to be developed, good programs need to evolve into great ones, and great programs need to be protected.

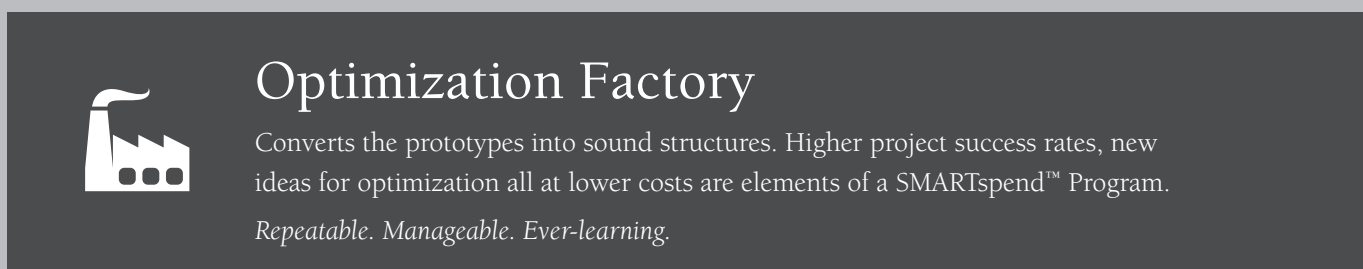
Optimization ideas gain strength through diversity of thought. Refine ideas and give them to the specialists to test and enhance.



## Better. Faster. Cheaper. SMARTer.

*How can you be driving up effectiveness without testing new ideas?*

1. Specialists disassemble ideas for examination and testing.
2. Ideas are enhanced and fine tuned.
3. They are reassembled and recommendations are formed.



### SMARTspend™ Customizer

|   |  |
|---|--|
| <b>SMARTplan™</b><br>Prioritizes opportunities and identifies the structures and tools that needed to optimize. | <b>SMARTscope™</b><br>Establishes the custom creation of the different programs that will make the biggest impact.         |
| <b>SMARTvisit™</b><br>Ensures each visit to the store is optimized.   | <b>SMARTfit™</b><br>Takes challenges and ideas from the store into the lab to be re-solved, and brought back to the store. |

Develop.  
Evolve.  
Protect.

SMARTspend™

## Your Customized SMARTspend™ Program

*What is your customized SMARTspend™ program?*

Organize the tested improvement ideas into a repeatable, manageable, and ever-learning structure of optimization.

Repeat Process ↗

**Results Delivered.**

Increases Project Success  
Creates New Ideas  
Costs Less

Reduced Project Recalls by **54%**

Our Lab Has Worked on Over **100** New Solutions this Year

Clients Have Saved **>20%** Annually with SMARTspend™



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